



Designing Systems and Processes for Managing Disputes (Aspen Coursebook Series)

Nancy H. Rogers, Robert C. Bordone, Frank E.A. Sander, Craig A. McEwen

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Designing Systems and Processes for Managing Disputes is the first book of its kind that teaches students how to address situations where highly complex disputes--or series of disputes--are not well-served by existing systems. With clear focus on skill development, and challenging problems and exercises, the text provides numerous examples of complex disputes across a variety of venues. With a detailed Appendix to assist students with no prior dispute resolution experience, this casebook is appropriate for law school courses, as well as those taught in business or public policy schools.

Flagship features of Designing Systems for the Effective Management of Conflict:

Authors Rogers, Bordone, Sander, and McEwen are all renowned scholars in this area.

Focus is on skill development for dispute systems designers.

Challenging problems and exercises help students apply their learning.

Numerous examples of complex disputes include: eBay, the child abuse claims tribunals, court-related mediation, intra-institutional disputes, and community and post-violence conflicts.

Multi-disciplinary approach makes this course book **appropriate for law, business or public policy school courses.**

Comprehensive Appendix assists students with **no background in dispute resolution.**

Profiles of designers provide models for a career in professional dispute systems design work.

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